

SIP Gateway

Enable core Microsoft Teams calling functionality on compatible SIP devices with SIP Gateway

SIP Gateway enables Teams calling functionality on compatible thirdparty SIP devices like those available from Cisco, Poly, Yealink and AudioCodes. For organizations with investment in SIP devices, SIP Gateway provides calling, meeting dial-in, voicemail and other core telephony features. Customers may choose to upgrade to native Teams devices for the complete Teams Phone experience. Any users licensed for Teams Phone or enabled with PSTN via a Microsoft Teams Calling Plan, Direct Routing, or Operator Connect can use SIP Gateway without additional charge.



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How to enable and manage SIP Gateway



Set up devices

In Teams admin center, under **Teams devices**, find **SIP devices**. Reset devices to factory settings and point them to SIP Gateway provisioning server.



Clear the way for calls

Ensure that your firewall is open to traffic from Microsoft 365 and Teams. Ensure that SIP devices are not behind a proxy.



Open up ports

Open UDP ports 49152 to 53247, and TCP port 5061 for IP range 52.112.0.0/14 to 52.120.0.0/14. Onboarded devices will be visible in Teams admin center under the **SIP devices** tab after first sign-in