We manage the complexity of the return and recycle phase by partnering with recycling organizations, joining forces with collection schemes, and working with Microsoft stores and our OEM partners to facilitate the return and end-of-life management process. Our Refurbished PC Program gives new life to PCs, which helps communities around the world. Millions of PCs and all types of consumer end-of-life electronics are being refurbished and reused through this network.

AMERICAS
UNITED STATES

ALABAMA
Voluntary Consumer Programs
- Mailback for Devices / Packaging

ALASKA
Voluntary Consumer Programs
- Mailback for Devices / Packaging

ARIZONA
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In/Recycling Program

ARKANSAS
Voluntary Consumer Programs
- Mailback for Devices / Packaging

CALIFORNIA
Compliance Programs
- Devices (WEEE)
- Battery
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

CONNECTICUT
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

DELAWARE
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

DISTRICT OF COLUMBIA
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

FLORIDA
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

GEORGIA
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

HAWAII
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

IDAHO
Voluntary Consumer Programs
- Mailback for Devices / Packaging

ILLINOIS
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging

INDIANA
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

IOWA
Voluntary Consumer Programs
- Mailback for Devices / Packaging

KANSAS
Compliance Programs
- Mailback for Devices / Packaging
Voluntary Consumer Programs
- Trade In / Recycling Program

KENTUCKY
Voluntary Consumer Programs
- Mailback for Devices / Packaging

ALABAMA
Voluntary Consumer Programs
- Mailback for Devices / Packaging

CALIFORNIA
Compliance Programs
- Devices (WEEE)
- Battery
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

COLORADO
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

CONNECTICUT
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

DELAWARE
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

DISTRICT OF COLUMBIA
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

FLORIDA
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

GEORGIA
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

HAWAII
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging
- Trade In / Recycling Program

IDAHO
Voluntary Consumer Programs
- Mailback for Devices / Packaging

ILLINOIS
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging

INDIANA
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices / Packaging

IOWA
Voluntary Consumer Programs
- Mailback for Devices / Packaging

KANSAS
Compliance Programs
- Mailback for Devices / Packaging
Voluntary Consumer Programs
- Trade In / Recycling Program

KENTUCKY
Voluntary Consumer Programs
- Mailback for Devices / Packaging
**LOUISIANA**
Voluntary Consumer Programs
- Mailback for Devices and Packaging
- Trade In/Recycling Program

**MAINE**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging

**MARYLAND**
Compliance Programs
- Devices (WEEE)
- Battery
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**MASSACHUSETTS**
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**MICHIGAN**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**MINNESOTA**
Compliance Programs
- Devices (WEEE)
- Battery
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**MISSISSIPPI**
Voluntary Consumer Programs
- Mailback for Devices/Packaging

**MISSOURI**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**MONTANA**
Voluntary Consumer Programs
- Mailback for Devices/Packaging

**NEBRASKA**
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**NEVADA**
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**NEW HAMPSHIRE**
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**NEW JERSEY**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**NEW MEXICO**
Voluntary Consumer Programs
- Mailback for Devices/Packaging

**NEW YORK**
Compliance Programs
- Devices (WEEE)
- Battery
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**NORTH CAROLINA**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**NORTH DAKOTA**
Voluntary Consumer Programs
- Mailback for Devices/Packaging

**OHIO**
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**OKLAHOMA**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**OREGON**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**PENNSYLVANIA**
Compliance Programs
- Devices (WEEE)
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program

**PUERTO RICO**
Voluntary Consumer Programs
- Mailback for Devices/Packaging
- Trade In/Recycling Program
RHODE ISLAND
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

SOUTH CAROLINA
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

SOUTH DAKOTA
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

TENNESSEE
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging
  - Trade In/Recycling Program

TEXAS
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging
  - Trade In/Recycling Program

UTAH
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging
  - Trade In/Recycling Program

VERMONT
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

VIRGINIA
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging
  - Trade In/Recycling Program

WASHINGTON
  Compliance Programs
  - Devices (WEEE)
  - Mailback for Devices/Packaging
  - Trade In/Recycling Program

WEST VIRGINIA
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

WISCONSIN
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

WYOMING
  Voluntary Consumer Programs
  - Mailback for Devices/Packaging

AMERICAS
  LATIN AMERICA

BRAZIL
  Compliance Programs
  - Devices

GUATEMALA
  Compliance Programs
  - Devices (WEEE)
  - Battery
  - Packaging

MEXICO
  Compliance Programs
  - Devices (WEEE)
  - Battery
  - Packaging

MARTINIQUE
  Compliance Programs
  - Devices (WEEE)
  - Battery
  - Packaging

WISCONSIN
  Compliance Programs
  - Devices (WEEE)
  - Trade In/Recycling Program

AMERICAS
  CANADA

ALBERTA
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Trade In/Recycling Program

BRITISH COLUMBIA
  Compliance Programs
  - Devices (WEEE)
  - Battery
  - Packaging
  Voluntary Consumer Programs
  - Trade In/Recycling Program

MANITOBA
  Compliance Programs
  - Devices (WEEE)
  - Battery
  - Packaging

NEW BRUNSWICK
  Compliance Programs
  - Devices (WEEE)
  Voluntary Consumer Programs
  - Trade In/Recycling Program
NEWFOUNDLAND AND LABRADOR
Compliance Programs
- Devices (WEEE)

NORTHWEST TERRITORIES
Compliance Programs
- Devices (WEEE)

NOVA SCOTIA
Compliance Programs
- Devices (WEEE)

ONTARIO
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging
Voluntary Consumer Programs
- Trade In/Recycling Program

PRINCE EDWARD ISLAND
Compliance Programs
- Devices (WEEE)

QUEBEC
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging
Voluntary Consumer Programs
- Trade In/Recycling Program

SASKATCHEWAN
- Devices (WEEE)
- Packaging

ASIA-PACIFIC

ASIA-PACIFIC

AUSTRALIA
Compliance Programs
- Devices (WEEE)
- Packaging
Voluntary Consumer Programs
- Trade In/Recycling Program

CHINA
Compliance Programs
- Devices (WEEE)

HONG KONG
Compliance Programs
- Devices (WEEE)

JAPAN
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

SOUTH KOREA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

TAIWAN
Compliance Programs
- Devices (WEEE)
- Battery

VIETNAM
Compliance Programs
- Devices (WEEE)

INDIA
Compliance Programs
- Devices (WEEE)

EMEA

EUROPE

BELGIUM
Compliance Programs
- Devices (WEEE)
- Battery

BULGARIA
Compliance Programs
- Devices (WEEE)
- Battery

GREECE
Compliance Programs
- Devices (WEEE)
- Battery

CYPRUS
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

DENMARK
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

GERMANY
Compliance Programs
- Devices (WEEE)
- Battery
- Electronics / Batteries
- Packaging

ESTONIA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

GREECE
Compliance Programs
- Devices (WEEE)
- Battery

SPAIN
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging
FRANCE
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

ICELAND
Compliance Programs
- Devices (WEEE)

IRELAND
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

ITALY
Compliance Programs
- Devices (WEEE)
- Battery

LATVIA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

LIECHTENSTEIN
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

LITHUANIA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

LUXEMBOURG
Compliance Programs
- Devices (WEEE)
- Battery

MALTA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

NETHERLANDS
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

NORWAY
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

AUSTRIA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

POLAND
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

PORTUGAL
Compliance Programs
- Devices (WEEE)
- Battery

ROMANIA
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

SWITZERLAND
Compliance Programs
- Devices (WEEE)
- Battery

SLOVENIA
Compliance Programs
- Devices (WEEE)

SLOVAKIA
Compliance Programs
- Devices (WEEE)
- Battery

FINLAND
Compliance Programs
- Devices (WEEE)
- Battery

SWEDEN
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging

UNITED KINGDOM
Compliance Programs
- Devices (WEEE)
- Battery
- Packaging
- All Recyclables

EMEA
AFRICA

RÉUNION
- Devices (WEEE)
- Battery
- Packaging

MAYOTTE
- Devices (WEEE)
- Battery
- Packaging