

# Cloud Forensics: an Overview

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# **DIGITAL INVESTIGATION IN THE CLOUD**

- Global interconnection, openness and interoperability
- Safe havens
- Modern consumer, business, political, scientific, and educational activities will be powered by cloud computing
- Cybercrime (105 billion) > Drug dealing
- Law enforcement not catching up
- “To avoid breaches, the good guys have to succeed 100% of the time. The bad guys only have to succeed once”

*"States must identify and prosecute cyber criminals, to ensure laws and practices deny criminals safe havens, and cooperate with international criminal investigations in a timely manner."*

International Strategy for Cyberspace, May 2011

What happened and what is  
happening in the Cloud?

**CLOUD FORENSICS IS  
MULTI-DIMENSIONAL**

# Technical Dimension

Chain of custody  
Admissibility

Soundness  
Transport

Storage  
Destroy

Case management

## Preservation

### Collection (Media)

Pro-active  
Client-side  
Provider-side  
Data sources  
Mobile endpoints  
Physical locations  
Sampling  
Time sync  
...

### Examination (Data)

Evidence segregation  
Traceability  
Filtering  
Pattern matching  
Data reduction  
...

### Analysis (Information)

Data mining  
Reconstruction  
Time sequence  
...

### Reporting (Evidence)

Documentation  
Presentation  
Expert testimony

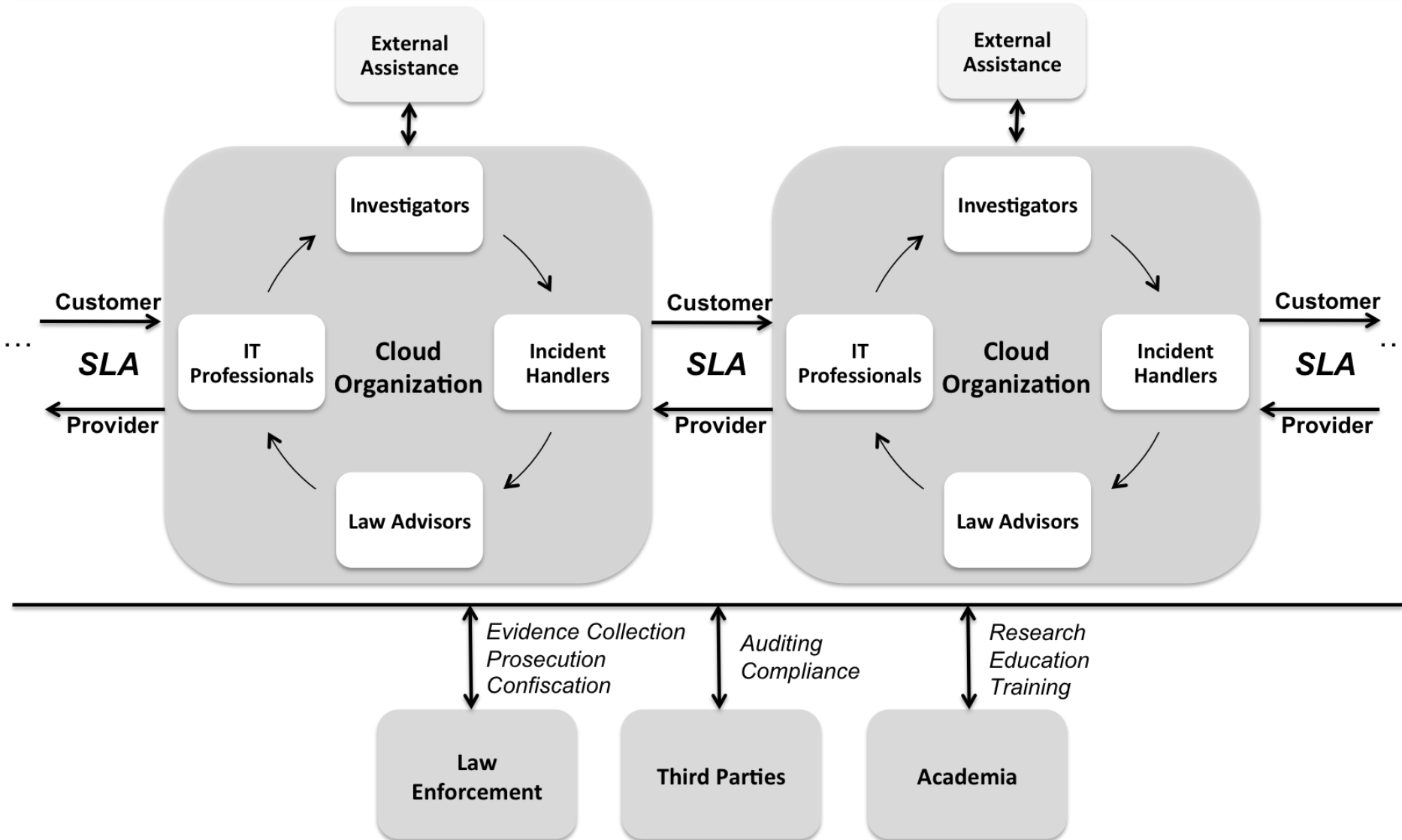


# 5 main areas of focus

- Forensic data collection
- Elastic, static & live forensic toolkits
- Evidence segregation
- Investigative tools in virtualized environments
- Pro-active preparations

# Organizational Dimension

Chain of Cloud Service Provider(s)/Customer(s)



# **3 main areas of focus**

- Segregation of duties
- Collaboration
- Policy

# Legal Dimension

- Multi-jurisdiction
- Multi-tenancy
- Multi-ownership
- Service Level Agreement

**WHAT DO EXPERTS SAY?**

# Survey on Cloud Forensics and Critical Criteria for Cloud Forensic Capability

- Launched 13<sup>th</sup> Feb 2011
- **156** responses up to 23<sup>rd</sup> Mar 2011
- 192 responses up to now

# 50%: CLOUD MAKES FORENSICS HARDER

- Loss of data control
- No access to physical infrastructure
- Legal issues of multi-jurisdiction
- Multi-tenancy and multi-ownership
- Lack of tools for larger-scale distributed and virtualized systems
- No standard interfaces
- No provider cooperation
- Difficulties in producing forensically sound and admissible evidence in court

- More computing resources and processing power with reduced cost
- Rapidly scalable auditing, reporting, and testing analysis can be used for larger datasets and distributed applications
- Forensic implementations and activities can be centrally administered and managed
- Investigations can be provided as a service by the CSP

**42%: CLOUD MAKES FORENSICS  
EASIER**



Technical Dimension **84%**

Legal Dimension **84%**

Organizational Dimension **75%**

# **TOP 5 CHALLENGES**

**Jurisdiction 90.14%**

Investigating external chain of dependencies of the cloud provider **86.12%**

Lack of international collaboration and legislative mechanism in cross-nation data access and exchange **84.72%**

Lack of law/regulation and law advisory **82.94%**

Decreased access to and control over forensic data at all levels from customer side **79.17%**

# **TOP 3 OPPORTUNITIES**

**Establishment of a  
foundation of standards and  
policies 59.72%**

**Forensics-as-a-Cloud-Service 57.14%**

**Cost-effective forensic implementations  
as part of cloud infrastructure 53.52%**

# **TOP 3 MOST VALUABLE RESEARCH DIRECTIONS**

**Designing forensic  
architecture for the Cloud 88.57%**

Extending current investigative tools  
into the Cloud 82.86%

Law 82.2%

# **TOP 5 MOST NEEDED TOOLS AND PROCEDURES**



# A procedure and a set of toolkits to..

preserve the soundness of digital  
evidence **89.55%**

retrieve forensic data involving confidential  
data under jurisdiction(s) and agreement(s)  
under which services are operating **87.87%**

investigate external chain of  
dependencies **85.07%**

preserve volatile data **83.58%**

Proactively collect forensic data **83.58%**

# **SERVICE LEVEL AGREEMENT**

## Cloud Offering

### Access to Forensic Data

- Encryption keys
- Logs on all levels
- Physical location/physical infrastructure
- Disk images and other forensic data generated
- Pro-active forensic data collection

### Technical Dimension

- Proactive preparation
- Forensic data collection
- Transparency of data collection
- Forensic tools
- Evidence segregation
- Virtual environment and hypervisor investigation
- Data deletion
- Incident response & recovery

### Organizational Dimension

- Staffing structure
- Forensic training
- Collaboration
- External assistance
- Transparency on chain of dependencies

### Legal Dimension

- Multi-jurisdiction
- Multi-tenancy
- Chain of custody
- Notification
- Resource seizure
- Forensic soundness
- Evidence admissibility
- Change of CSP

## Auditing

# **CLOUD FORENSICS CAPABILITY MODEL**

# Initiatives

## **COLLECTIVE KNOWLEDGE**

- Cybercrime and Cloud Forensics: Applications for Investigative Processes. Vol. 1 Vol. 2
- Cloud Forensics Network
- e-Journal of Cloud Forensics Research, UCD CCI

## **CASE STUDIES**

## **TOOL DEVELOPMENT**

## **BENCHMARK PROJECT**

## **STANDARD & SLA**

## **MY DISSERTATION**

# Thank You!

Q&A

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